



FairPoint Communications
1 Davis Farm Road
Portland, ME 04103

focuses on the immediate steps that need to be taken to recover functional operations within short duration events (less than 24 hours) and well as long term plans to maintain functionality during an extended event (up to, or greater than 72 hours).

IT Recovery Plan

Like most operations, FairPoint is dependent on an IT infrastructure to conduct business and serve customers. Because of its importance, FairPoint has a continuity plan established specifically for IT operations. The IT continuity plan addresses security and access control of data sites, onsite / offsite data backup methods, processes for sequencing of system(s) recoveries and ultimately the use and execution of our established Disaster Recovery Site located outside the FairPoint footprint.

Plan Maintenance and Exercising

The BCP is a so called "living" document. Updates to the plan are ongoing with changes incorporated annually at a minimum. Individual plan components are reviewed with oversight from FairPoint's Risk Management Team. In 2013, FairPoint began the process of migrating the BCP onto a cloud based solution which will allow access to the plan components from any computer, smartphone and tablet.

FCC FORM 481

Line 1010 – Voice Service Rate Comparability

The pricing of the company's voice service rate is no more than two standard deviations above the applicable national average urban rate for voice service, as specified in the most recent public notice, FCC DA15-470 released on April 16, 2015.

For Rates See Attachment: (700) Company Price Offerings (voice)

Form 481 Line 1210- Terms & Conditions for Lifeline Customers

Bluestem Telephone Company provides a Lifeline Program discount for residence service for eligible low income customers. The Lifeline Program discount is applied to any month to month residence local service, package or bundle offering. The discount is intended to offset the Subscriber Line Charge and local line charge, although eligible packages and bundles may have toll calling included in the pricing for the offering.

The tariff pages outlining the terms of the Lifeline Program in Bluestem Telephone Company are attached. The terms and conditions of residential basic local exchange service, package and bundle offerings can be found at <http://www.tariffs.net/fairpoint/ller.asp?cid=1644>.

Form 481 Line 1210- Terms & Conditions for Lifeline Customers

Bluestem Telephone Company
d/b/a FairPoint Communications

General Exchange Tariff
Section 3
14th Revised Sheet 1

3. LOCAL SERVICES

3.1 Local Exchange Telephone Service - Basic Service Rates

These monthly rates apply to all customers of the Company. This rate covers the provision of network access to a local customer location and entitles the customer to local calls (without toll charge) to all local stations connected to a central office of the exchange, or to all local extended local service area where comprised of more than one exchange.

The following rates apply to all customers for basic local exchange service:

		Cedar Point & Saffordville Monthly Rate	Americus Monthly Rate
(CR)(I)	Business Access Line	\$21.04*	\$22.67*
(CR)(I)	Residence Access Line	\$16.74	\$16.74

*See Section 3, Sheet 21 for available term and volume discounts

3.11 Kansas Universal Service Fund

Beginning March 1, 1997, the Company will assess a fee for funding of the Kansas Universal Service Fund (KUSF), including Kansas Lifeline Service Program (KLSP), and the Kansas Telecommunications Access Program (TAP). These funds were enacted by the Kansas Legislature in 1996, and authorized by the Kansas Corporation Commission on December 27, 1996 in Docket No. 190,492-U. The Amount of the fee may vary as determined by the Fund Administrator.

3.12 Lifeline Service

The Lifeline Service (Lifeline) program, sponsored by the FCC, is a program designed to maintain and preserve universal service by providing a reduction in the price of basic residential local exchange service to qualifying low-income customers.

a. General

1. Lifeline is a federally funded reduction of local service charges.
Eligible applicants will receive a reduction of \$9.25 on their local telephone bill.

(T)

(D)

Issued: April 17, 2013

Effective: July 1, 2013

Patrick L. Morse
Senior Vice President - Government Affairs
PO Box 199
Dodge City, Kansas 67801-0199

Form 481 Line 1210- Terms & Conditions for Lifeline Customers

Bluestem Telephone Company
d/b/a PairPoint Communications

General Exchange Tariff
Section 3
6th Revised Sheet 2

(T)

- (a) Lifeline customers will also receive additional Lifeline Service reductions in Intrastate local service of \$7.77.
2. Local service for Lifeline customers may not be disconnected for non-payment of toll charges.
 - (a) Toll Restriction Service will be provided to Lifeline customers at no charge.
 - (b) Lifeline customers are not required to accept Toll Restriction Service as a condition to avoid disconnection of local service for non-payment of toll.
 - (c) Lifeline customers are not required to pay a deposit in order to obtain local service if the customer voluntarily elects installation of Toll Restriction Service.
3. Partial payments from Lifeline customers will be applied first to local service charges and then to toll charges.
4. Lifeline customers will not be denied re-establishment of service on the basis that the customer was previously disconnected for non-payment of toll charges.
5. Lifeline will not be furnished on a Foreign Exchange service arrangement.
- b. Eligibility Requirements
 1. Lifeline will be provided for one (1) telephone line per household, at the customer's principal place of residence who have only one local exchange access line to his/her residential premises or dwelling place.¹ Verification of this requirement will be through self-certification.

¹ A residential premises or dwelling place is that location where a customer resides, even if such residential premises or dwelling place is only a single room. Lifeline will not be provided if the customer has access to other local exchange telephone service within the residential premises or dwelling place, provided/owned by himself/herself or owned/provided by others. If, however, it can be determined by the Company that access to other existing local exchange telephone service owned/provided by others is virtually denied, or is inaccessible to the customer, then Lifeline Service will be provided.

Form 481 Line 1210- Terms & Conditions for Lifeline Customers

Bluestem Telephone Company
d/b/a FairPoint Communications

General Exchange Tariff
Section 3
7th Revised Sheet 3

2. Show that he/she is currently a recipient of benefits from one of the following public assistance programs:

(T)

(T)

(N)

1. Bureau of Indian Affairs General Assistance
2. Food Distribution Program
3. Food Distribution Program on Indian Reservations
4. Free School Lunch Program
5. General Assistance
6. Low Income Energy Assistance Program (LIEAP)
7. Medicaid
8. Section 8 Federal Public Housing Program
9. Supplemental Nutrition Assistance Program
10. Supplemental Security Income (SSI)
11. Temporary Assistance for Needy Families
12. Tribally Administered Free School Lunch Program
13. Tribally Administered Head Start (only those meeting its income qualifying standard)
14. Tribally Administered Temporary Assistance for Needy Families

Individuals choosing this option must obtain and provide to the Company a copy of a valid identification card or the appropriate documents that are issued to them by the agency administering the program.

c. Income Eligibility

A customer shall be eligible for the Lifeline Service program if that customer's household annual income level is at or below 150% of the federal poverty level. Such customers may obtain a form from the Company suitable for self-certification of income level, and provide the completed form to the Company to begin service under the program. Proof of income is required. Acceptable documentation may include the prior year's federal, state, or tribal tax return, or other forms of income certification. Customers should contact the Company for specific details.

d. Certification

1. The customer will certify eligibility for Lifeline Service. Recertification is required annually or at anytime the qualifying criteria for the customer changes.

Recipients of Lifeline Service must notify the Company when they no longer qualify for Lifeline Service. Upon receipt of the notification, the Company will discontinue Lifeline Service.

If the Company discovers that conditions exist that disqualify the recipient of Lifeline Service, local service will be billed at the full rate. The customer will be billed retroactively either to the date Lifeline Service commenced or the date the recipient no longer qualified for the service not to exceed 12 months.

Issued: June 25, 2012

Effective: July 25, 2012

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Senior Vice President - Government Affairs
PO Box 199
Dodge City, Kansas 67801-0199

Form 481 Line 1210- Terms & Conditions for Lifeline Customers

Sunflower Telephone Company in Kansas provides a Lifeline Program discount for residence service for eligible low income customers. The Lifeline Program discount is applied to any month to month residence local service, package or bundle offering. The discount is intended to offset the Subscriber Line Charge and local line charge, although eligible packages and bundles may have toll calling included in the pricing for the offering.

The tariff pages outlining the terms of the Lifeline Program in Sunflower Telephone Company are attached. The terms and conditions of residential basic local exchange service, package and bundle offerings can be found at <http://www.tariffs.net/fairpoint/tier.asp?cid=1644>

Form 481 Line 1210- Terms & Conditions for Lifeline Customers

Sunflower Telephone Company
d/b/a FairPoint Communications

General Exchange Tariff
Section 3
16th Revised Sheet 1

3. LOCAL SERVICES

3.1 Local Exchange Telephone Service - Basic Service Rates

These monthly rates apply to all customers of the Company. This rate covers the provision of network access to a local customer location, including tone dialing capability, and entitles the customer to local calls (without toll charge) to all local stations connected to a central office of the exchange, or to all local extended local service area where comprised of more than one exchange.

The following rates apply to all customers for basic local exchange service within the exchanges of:

		<u>Monthly Rate</u>
(CR)(I)	Business Access Line	\$16.93*
(CR)(I)	Residence Access Line	\$13.27

*See Section 3, Sheet 20 for available term and volume discounts

3.11 Kansas Universal Service Fund

Beginning March 1, 1997, the Company will assess a fee for funding of the Kansas Universal Service Fund (KUSF), including Kansas Lifeline Service Program (KLSP), and the Kansas Telecommunications Access Program (TAP). These funds were enacted by the Kansas Legislature in 1996, and authorized by the Kansas Corporation Commission on December 27, 1996 in Docket No. 190,492-U. The Amount of the fee may vary as determined by the Fund Administrator.

3.12 Lifeline Service

The Lifeline Service (Lifeline) program, sponsored by the FCC, is a program designed to maintain and preserve universal service by providing a reduction in the price of basic residential local exchange service to qualifying low-income customers.

a. General

- (T) 1. Lifeline is a federally funded reduction of local service charges. Eligible applicants will receive a reduction of \$9.25 on their local telephone bill.

(D)

Form 481 Line 1210- Terms & Conditions for Lifeline Customers

Sunflower Telephone Company
d/b/a FairPoint Communications

General Exchange Tariff
Section 3
7th Revised Sheet 2

- (a) Lifeline customers will also receive additional Lifeline Service reductions in Intrastate local service of \$7.09 for customers in the Jetmore exchange and \$6.77 for all other customers. (T)
(T)
2. Local service for Lifeline customers may not be disconnected for non-payment of toll charges.
- (a) Toll Restriction Service will be provided to Lifeline customers at no charge.
- (b) Lifeline customers are not required to accept Toll Restriction Service as a condition to avoid disconnection of local service for non-payment of toll.
- (c) Lifeline customers are not required to pay a deposit in order to obtain local service if the customer voluntarily elects installation of Toll Restriction Service.
3. Partial payments from Lifeline customers will be applied first to local service charges and then to toll charges.
4. Lifeline customers will not be denied re-establishment of service on the basis that the customer was previously disconnected for non-payment of toll charges.
5. Lifeline will not be furnished on a Foreign Exchange service arrangement.
- b. Eligibility Requirements
1. Lifeline will be provided for one (1) telephone line per household, at the customer's principal place of residence who have only one local exchange access line to his/her residential premises or dwelling place.¹ Verification of this requirement will be through self-certification.

¹ A residential premises or dwelling place is that location where a customer resides, even if such residential premises or dwelling place is only a single room. Lifeline will not be provided if the customer has access to other local exchange telephone service within the residential premises or dwelling place, provided/owned by himself/herself or owned/provided by others. If, however, it can be determined by the Company that access to other existing local exchange telephone service owned/provided by others is virtually denied, or is inaccessible to the customer, then Lifeline Service will be provided.

Form 481 Line 1210- Terms & Conditions for Lifeline Customers

Sunflower Telephone Company
d/b/a FairPoint Communications

General Exchange Tariff
Section 3
7th Revised Sheet 3

2. Show that he/she is currently a recipient of benefits from one of the following public assistance programs:

(T)

(N)

1. Bureau of Indian Affairs General Assistance
2. Food Distribution Program
3. Food Distribution Program on Indian Reservations
4. Free School Lunch Program
5. General Assistance
6. Low Income Energy Assistance Program (LIEAP)
7. Medicaid
8. Section 8 Federal Public Housing Program
9. Supplemental Nutrition Assistance Program
10. Supplemental Security Income (SSI)
11. Temporary Assistance for Needy Families
12. Tribally Administered Free School Lunch Program
13. Tribally Administered Head Start (only those meeting its income qualifying standard)
14. Tribally Administered Temporary Assistance for Needy Families

(T)

Individuals choosing this option must obtain and provide to the Company a copy of a valid identification card or the appropriate documents that are issued to them by the agency administering the program.

c. Income Eligibility

A customer shall be eligible for the Lifeline Service program if that customer's household annual income level is at or below 150% of the federal poverty level. Such customers may obtain a form from the Company suitable for self-certification of income level, and provide the completed form to the Company to begin service under the program. Proof of income is required. Acceptable documentation may include the prior year's federal, state, or tribal tax return, or other forms of income certification. Customers should contact the Company for specific details.

d. Certification

1. The customer will certify eligibility for Lifeline Service. Recertification is required annually or at anytime the qualifying criteria for the customer changes.

Recipients of Lifeline Service must notify the Company when they no longer qualify for Lifeline Service. Upon receipt of the notification, the Company will discontinue Lifeline Service.

If the Company discovers that conditions exist that disqualify the recipient of Lifeline Service, local service will be billed at the full rate. The customer will be billed retroactively either to the date Lifeline Service commenced or the date the recipient no longer qualified for the service not to exceed 12 months.

Issued: June 25, 2012

Effective: July 25, 2012

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Please complete the statement below:

The total amount of capital funding expended in the previous year in meeting Connect America Phase I deployment obligations is:

	Year 1	Year 2	Year 3
\$			

Please use this tab to report census block information indicating where funding was spent.				
Census block information (Federal Information Processing Standard (FIPS) code)	Funding spent per census block	NECA assigned operating company code (OCN)	Study Area Code (SAC)	Indicate whether you're reporting Year 1, Year 2, or Year 3 (please report each year separately)